## FAQ

## INSTRUCTIONS FOR UNLOCKING THE READER FROM OEM USB

Follow the instructions below in case you have accidentally read the OEM USB code from the programming manual, or, in any case, the reader is stuck with flashing green LED and the absence of the scanning beam, even after holding down the trigger for 5-10 seconds.

- Download the Aladdin software from the Datalogic website by copying this link into a page of a browser of your choice:
- https://cdn.datalogic.com/Download?iddwnfile=36854
- Install it with Administrator privileges, answering yes to the various requests to install the required components and drivers, on the PC where the scanner will be connected and then unlocked / configured:
- Lauch Aladdin
- Go to the Tools menu at the top right of the main window ---> Force device connection



- Make sure the scanner/cradle USB cable is disconnected from the PC
- Holding down the button on the base (for wireless models) or the trigger (for wired models), connect the USB cable to the computerNB: for QuickScan and RIDA DBT 6400 models, you will need to press, with a paper clip, the hidden button under the base (see image below)





• When the dialog box changes to "USB HID", click "connect"



• In the blue column PARAMETERS on the left of the main page, click on "Interface Selection" choose "USB KBD" from the drop-down menu below the CONFIGURATION column, then click on USB Keyboard Parameters to set the Country Mode, equivalent to the Keyboard layout of the PC with which it will be used

PARAMETERS	CONFIGURATION		3
Search parameter	Select User Interface		
Interface Selection <b>1</b> -	Communication Interface (\$hA)	USB-КВД 2 -	]
Global Interface Features		KBD-IBM-MB	
RS232 / USB-COM Parameters	() CLE	KBD-XT	
USB Keyboard Parameters 3			
Keyboard Wedge Parameters		USB-KBD	
IBM Parameters		USB-KBD-ALT	ł
Reading Parameters +		USB-KBD-APPLE	
		USB-OEM	
Dowor Souce			

PARAMETERS	CONFIGURATION	
Search parameter		
5 G	Keyboard Country Mode (KBCO)	United Kingdom
Configuration	Keyboard Encoding Type (ENCO)	United States - (Default)
Interface Selection -	Keyboard ALT Output Type (OCPT)	French International (Belgian French)
		United Kingdom
Global Interface Features	Keyboard Caps Lock State (KBUL)	Danish
USB Keyboard Parameters	Keyboard Numlock State (KBNL)	French (France)
Keyboard Wedge Parameters		



Then write the data to the scanner by clicking on WRITE CONFIGURATION

	Parame		Current value	Device value	Default value	Comman
Communication Interface USB-KBD [35] USB-COM [47] USB-KBD [35] SHA3	Commu	unication Interface	USB-KBD [35]	USB-COM[47]	USB-KBD[35]	\$HA35
Keyboard Country Mode United United United States United States KBCO	Keyboa	rd Country Mode	United Kingdom [02]	United States	United States	KBC002

