HANDSCANNER

QUICKSTART GUIDE 🇺🇸 🇬🇧

SCANNER

HANDSCANNER
- mid range

HANDSCANNER
- standard range

CONNECTIVITY DEVICE (OPTIONAL)

DATALOGIC GATEWAY

CHARGING STATIONS

DATALOGIC CHARGING STATION

DATALOGIC 10-SLOT CHARGING STATION

WEARABLES

HAND TRIGGER

S,M,L
Trigger located on the index finger. Clip left or right.
01 INSERT
Insert the HandScanner in the Hand Trigger.

02 ACTIVATE
Press the textile trigger on the Hand Trigger for about 2 seconds to activate the HandScanner.

03 CONNECT WITH PAIRING BARCODE: 3 OPTIONS
(Refer to User Manual for Datalogic mobile computers compatibilities)

- VIA BLE HID
Scan the BLE HID Pairing Barcode.

- VIA DATALOGIC GATEWAY
Scan the Pairing Barcode on the top of the Datalogic Gateway.

- VIA INSIGHT MOBILE
Open the app symbol "Insight Mobile" on the mobile device and scan the Pairing Barcode. To download the app and configure the device, register at https://www.datalogic.com/handscanner/config.
04 SCAN

Press the textile trigger. Aim at the barcode and scan.

05 RELEASE

Use your fingers to press between HandScanner and the fastening rail of the Hand Trigger. Press the HandScanner up slightly and push it forward without scratching over the pins.

06 CHARGE

The pins face down. Insert the HandScanner in the Datalogic Charging Station.
# Troubleshooting

## HandsScanner is not working

<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
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| HandScanner is not reacting / HandScanner is not scanning a barcode. | Battery is not charged.  
- Charge the HandScanner in the Datalogic Charging Station for at least 20 min.  
Hand Trigger is defective.  
- Change the Hand Trigger. |
| Battery symbol of the HandScanner flashes red. | Battery charge is low.  
- Charge the HandScanner in the Datalogic Charging Station for at least 20 min. |

## HandsScanner scans badly

<table>
<thead>
<tr>
<th>Problem</th>
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</table>
| The crosshairs (mid range) / scan dot (standard range) light up, but the barcodes are hard to scan. | HandScanner glass is dirty.  
- Clean the HandScanner glass with a cotton swap.  
Scanning distance is not optimally used.  
- Position the HandScanner closer or further away from the barcode label and scan.  
For standard range: 3.9 - 31.5 in (10-80 cm)  
For mid range: 11.8 - 59 in (30-150 cm).  
The barcode label cannot be read.  
- Create new barcode label. |

## No transmission of barcode data

<table>
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| Barcode data is not transferred. | HandScanner is not connected to the end device.  
1. Scan the Pairing Barcode on the end device / Datalogic Gateway / in Insight Mobile App.  
2. Wait until the HandScanner is connected to the end device and lights up blue twice briefly after a successful connection. |

## Problem could not be solved?

- **Hard Reset:**
  1. Insert the HandScanner in the Hand Trigger.  
  2. Hold the trigger pressed for about 15 seconds  
  3. Release the trigger. Press the trigger again for about 2 seconds to reactivate the HandScanner.