



Datalogic Shield™

A new Android™
Service Offering

JULY 2019

What is Datalogic Shield?

- Subscription that provides updates and security for your Datalogic Android mobile computers
- Includes*:
 - Regular firmware updates
 - Quarterly security patches
 - Fixes and enhancements
 - Android major version (dessert) upgrades
 - 1 year of security patch support for prior Android versions
 - 2 years support after model End of Sale

*Subject to Datalogic Shield or Ease of Care Terms & Conditions



Which Devices Are Supported?

Joya Touch A6



Memor 1



Memor 10



For up-to-date information, please visit the Datalogic Shield website:

www.datalogic.com/Shield

Buying Datalogic Shield

- Datalogic Shield subscription is normally bought together with the Datalogic mobile computer
 - Remember to place a PO for Shield (or EaseofCare) at the same time as you order the hardware itself
- Shield is available through your authorized Datalogic partner/distributor

How to Get Shield?

- Datalogic Shield is a *subscription* ...
... purchased either of 2 ways
- ❖ Ease of Care (EoC) maintenance contract
 - Simplest! Most complete!
 - Included with EoC at no extra charge, for eligible products

OR ...

- ❖ Datalogic Shield (software-only) contract
 - Similar purchase process as for Ease Of Care
 - If customer doesn't buy EoC, they can buy the Datalogic Shield (software-only) contract



DATALOGIC SHIELD SKUS

- Datalogic Shield (software only maintenance) SKUs come in 1, 2, and 3-year contracts

	Part Number	Description
Joya Touch A6	ZS0SJOYTSHLDA1	JOYA TOUCH, DATALOGIC SHIELD, ANNUAL
	ZS0SJOYTSHLD21	JOYA TOUCH, DATALOGIC SHIELD, 2 YEARS
	ZS0SJOYTSHLD31	JOYA TOUCH, DATALOGIC SHIELD, 3 YEARS
Memor 1	ZS0SMEM01SHA1	MEMOR 1, DATALOGIC SHIELD, ANNUAL
	ZS0SMEM01SH21	MEMOR 1, DATALOGIC SHIELD, 2 YEARS
	ZS0SMEM01SH31	MEMOR 1, DATALOGIC SHIELD, 3 YEARS
Memor 10	ZS0SMEM10SHA1	MEMOR 10, DATALOGIC SHIELD, ANNUAL
	ZS0SMEM10SH21	MEMOR 10, DATALOGIC SHIELD, 2 YEARS
	ZS0SMEM10SH31	MEMOR 10, DATALOGIC SHIELD, 3 YEARS

- The full list of SKUs (including EoC SKUs) can be found [here](#).

How are Shield updates physically downloaded?



- Datalogic does not automatically push down Shield updates to the device
 - That approach is more suited for consumer phones e.g. LG, Samsung, iPhone
 - Enterprise customers need to plan and test their updates



- A user must fetch the Shield updates from the Datalogic website
 - Updates can be accessed from www.datalogic.com/Shield
 - Each download requires a valid device Serial Number (covered by a contract)
 - User typically deploys updates to devices via one an MDM solution (e.g. SOTI, AirWatch); or a Datalogic's staging utility (e.g. [DXU](#), [Scan2Deploy](#))
 - Customer chooses when to download and install the updates

Accessing Shield Updates

OPTION 1

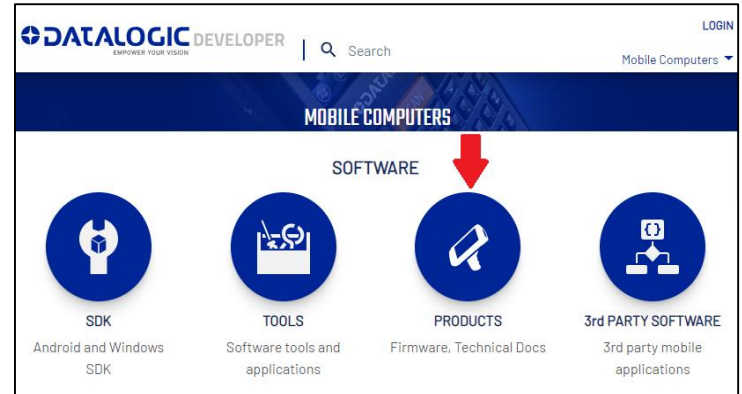
Datalogic Shield landing page:
www.datalogic.com/Shield



Click on “ACCESS DATALOGIC SHIELD UPDATES” link

OPTION 2

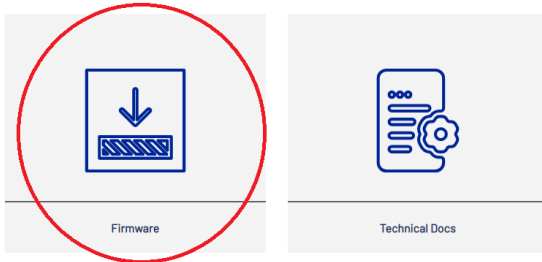
Datalogic Developer Site:
<http://developer.datalogic.com/>



Inside the PRODUCTS page, check the “Datalogic Shield” filter on the left hand side of the page

Downloading Updates

After clicking on a specific product, choose “Firmware” option



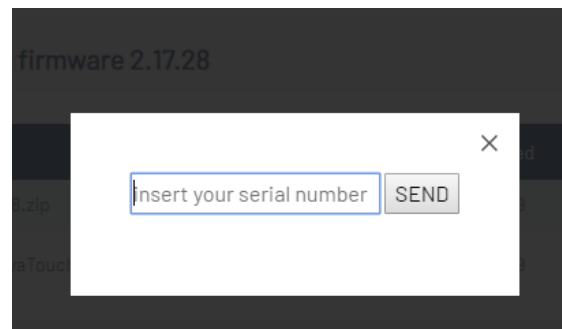
You will find the latest firmware versions with FIRMWARE and RELEASE NOTES under each

File Name	File Size	File Type	Last Modified	Download
2.16.26_to_2.17.28.zip	13.28 Mb	FIRMWARE	08/03/2019	
ReleaseNote_JoyaTouch	0.25 Mb	RELEASE NOTES	08/03/2019	

A firmware that has a lock logo next to it means it is a Shield (restricted) firmware

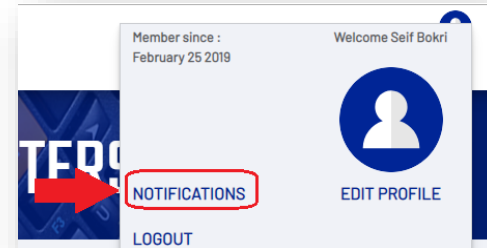
Serial Number Required to Download

- Shield firmware access restricted to Shield subscribers
- To download Shield firmware:
 - Log in to Developer Site
 - Enter a Serial Number with Shield Support
 - S/N is validated
 - Download firmware



Shield Notifications

- Shield customers can subscribe to receive email notifications
- When new Shield firmware updates are available, an email gets sent to subscribers
- To subscribe:
 - <http://developer.datalogic.com/>
 - Hover over user logo at top right corner of page
 - Choose NOTIFICATIONS



Sign up for Shield Notifications

- Once in the Notifications page:
 - Create new alerts for desired products

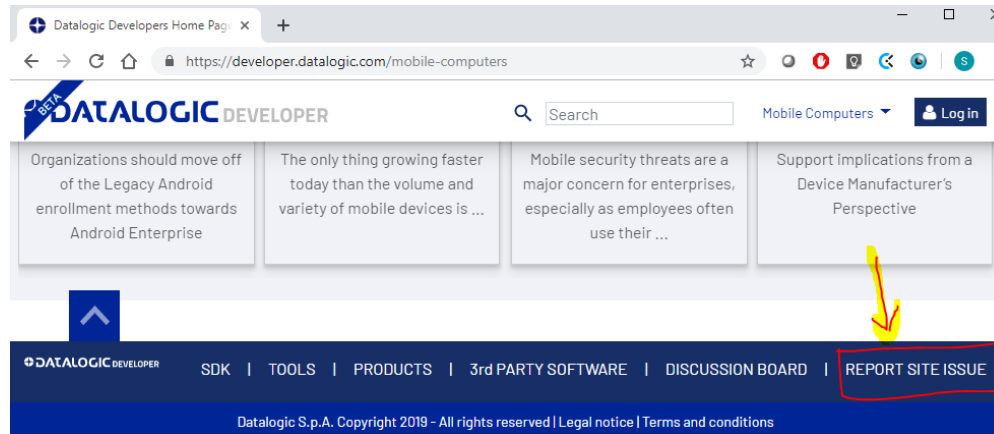
The screenshot shows the Datalogic Developer account settings page. The user is logged in as Seif Bokri. The page is titled "EDIT PROFILE" and has two tabs: "ACCOUNT SETTINGS" and "NOTIFICATIONS". The "NOTIFICATIONS" tab is active. Below the tabs, there is a section titled "Get notified about new content (FIRWARE, SDK, TOOLS)". This section contains a table with the following columns: Platform, Software, Product, and Email. The "Software" column has "Firmware" selected, and the "Product" column has "Memor 10" selected. The "Email" column has a checkmark and a close button (X). At the bottom left of the table, there is a button labeled "CREATE NEW ALERT" with a bell icon. A red arrow points to this button.

Platform	Software	Product	Email
Android	<u>Firmware</u>	<u>Memor 10</u>	✓

CREATE NEW ALERT 🔔

Report Site Issues

- Please report any site issues (or problem downloading Shield updates) by clicking on the “REPORT SITE ISSUE” link at the bottom of the developer website (<https://developer.datalogic.com>)



Thank You!

This presentation contains statements that are neither reported financial results nor other historical information. These statements are forward-looking statements. These forward-looking statements rely on a number of assumptions and are subject to a number of risks and uncertainties, many of which are outside the control of Datalogic S.p.A., that could cause actual results to differ materially from those expressed in or implied by such statements, such as future market conditions, currency fluctuations, the behavior of other market participants and the actions of governmental and state regulators

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