DATALOGIC

QuickScan™ I

QD2100 General Purpose Corded
Handheld Linear Imager Bar Code Reader



Quick Reference Guide

Datalogic USA Inc.
959 Terry Street
Eugene, OR 97402
U.S.A.
Telephone: (541) 683-5700
Fax: (541) 345-7140

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Patents

See www.patents.datalogic.com for patent list.

See the Regulatory Addendum included with your product for additional regulatory, safety and legal information.

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NOTES

DATALOGIC USA INC.
END USER SOFTWARE LICENSE AGREEMENT (EULA)
FOR THE QUICKSCAN™ I QD2100

Notice to End User: There are two types of software covered by this END USER LICENSE AGREEMENT ("EULA"): (1) The Datalogic Product you have acquired contains embedded software ("Embedded Software") which is integral to the Product's operation; and (2) Optional Application Software provided to you on an optional basis ("Application Software"). Embedded Software and Application Software are collectively referred to as "Software" and are subject to the terms and conditions contained in this EULA. Software is provided only for use with, and for authorized end users of, the Datalogic QuickScan™ I QD2100 ("Product").

This EULA (End User Software License Agreement) ("EULA" or "Agreement") is a legally binding agreement governing the licensing of the Software and Documentation by Datalogic USA Inc. and its subsidiaries and affiliates ("Datalogic") to the entity or person who has purchased or otherwise acquired a Datalogic Product ("End User"). For purposes of this Agreement, any software that is not Embedded Software or Application Software is software associated with a separate end-user license agreement is licensed to you under the terms of that license agreement.

Datalogic and End User hereby agree as follows:

1. Definitions.

1.1 "Affiliate" means a business entity currently existing or later acquired that is controlled by, or is under common control with Datalogic S.p.A.

1.2 "Documentation" means materials such as user's guides, program reference guides, quick reference guides, manuals, or similar materials associated with or related to the Datalogic Product, whether in printed, "online", or other form.

1.3 "Proprietary Information" means: (a) source code, object code, software, documentation, and any related internal design, system design, data base design, algorithms, technology, technical data or information, implementation techniques, and trade secrets related to the Software, (b) any other trade secrets marked appropriately or identified as proprietary or confidential, and (c) any information that End User, under the circumstances, should recognize as confidential. Proprietary Information does not include any information that the receiving party can establish was (1) in the public domain, (2) already in the receiving party's possession or rightfully known prior to receipt, (3) rightfully learned from a third party not in violation of any other's proprietary rights, or (4) independently developed without access to Proprietary Information.

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1.5 "Software" means any software or computer programs of Datalogic or its third party licensors in machine readable form which is embedded in the Datalogic Product, whether obtained directly or indirectly from Datalogic, including any replacement, update, upgrade, enhancement or modification.

2. Scope Of License Granted.

2.1 Datalogic grants to End User a personal, non-exclusive, non-transferable, perpetual license to use the Software, solely on the Datalogic Product in which it is embedded ("designated Datalogic Product"), in machine-readable form only, solely for End User's internal business purposes. This Agreement does not convey ownership of the Software to End User. Title to the Software shall be and remain with Datalogic or the third party from whom Datalogic has obtained a licensed right. As used in this Agreement, the term "purchase" or its equivalents when applied to the Software shall mean "acquire under license." End User is not entitled to receipt or use of the source code to any Software.

2.2 End User shall not copy, modify, decompile, disassemble, reverse engineer, or otherwise reproduce or remanufacture the Software, whether modified or unmodified, nor sell, assign, sublicense, distribute, lend, rent, give, or otherwise transfer the Software to any other person or organization, for purposes other than as expressly provided in this Agreement, without Datalogic's prior written consent.

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3.1 Any copying, installing, reproduction, remanufacture, reverse engineering, electronic transfer, or other use of the Software on other than the designated Datalogic Product will be a material breach of this Agreement. However, Datalogic may elect not to terminate this Agreement or the granted licenses, but instead may elect to notify End User that End User is deemed to have ordered

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End User acknowledges that the Software comprises valuable trade secrets of Datalogic or Datalogic's third party licensors and that the Software is protected by United States copyright law and trade secret law, and by all applicable international intellectual property laws and treaty provisions . The license set forth in this Agreement does not transfer to End User any ownership of Datalogic's or its third party licensors' copyrights, patents, trademarks, service marks, trade secrets, or other intellectual property rights and End User shall have no right to commence any legal actions to obtain such rights. End User shall not remove, modify, or take any other action that would obscure any copyright, trademark, patent marking, or other intellectual property notices contained in or on the Datalogic Product.

5. Proprietary Information.

5.1 End User acknowledges that Proprietary Information is the confidential, proprietary, and trade secret property of Datalogic and Datalogic's third party licensors and End User acquires no right or interest in any Proprietary Information.

5.2 End User shall not disclose, provide, or otherwise make available the Proprietary Information of Datalogic or its third party licensors to any person other than End User's authorized employees or agents who are under confidentiality agreement, and End User shall not use the Proprietary Information other than in conjunction with use of the Datalogic Product exclusively for End User's internal business purposes. End User shall take steps to protect the Proprietary Information no less securely than if it were End User's own intellectual property.

5.3 The provisions of this Proprietary Information Section shall survive and continue for five (5) years after the termination of this Agreement.

6. Limited Warranty.

6.1 Datalogic warrants that, under normal use and operation, the Datalogic Product will conform substantially to the applicable Documentation for the period specified in the Documentation. During this period, for all reproducible nonconformities for which Datalogic has been given written notice, Datalogic will use commercially reasonable efforts to remedy nonconformities verified by Datalogic. End User agrees to supply Datalogic with all reasonably requested information and assistance necessary to help Datalogic in remedying such nonconformities. For all defects reported to Datalogic within the warranty period, Datalogic's liability is limited to providing End User with one copy of corrections or responding to End User's problem reports according to Datalogic's standard assistance practices. Datalogic does not warrant that the product will meet End User's requirements or that use of the product will be uninterrupted or error free, or that Datalogic's remedial efforts will correct any nonconformance. This limited warranty does not cover any product that have been subjected to damage or abuse, whether intentionally, accidentally, or by neglect, or to unauthorized repair or unauthorized installation, and shall be void if End User modifies the product, uses the product in any manner other than as established in the Documentation, or if End User breaches any of the provisions of this Agreement.

6.2 EXCEPT AS PROVIDED IN THIS AGREEMENT, THE DATALOGIC PRODUCT IS PROVIDED "AS IS" AND DATALOGIC MAKES NO WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, WRITTEN OR ORAL, WITH RESPECT TO THE PRODUCT, AND SPECIFICALLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

7. Infringement.

To the maximum extent permitted by law, End User agrees to defend, indemnify and hold harmless Datalogic, its affiliates and their respective directors, officers, employees and agents from and against any and all claims, actions, suits or proceedings, as well as any and all losses, liabilities, damages, costs and expenses (including reasonable attorney's fees) arising out of or accruing from (a) the End User's use of Software, (b) any application the End User develops on the Software that infringes any Intellectual Property Rights of any person or defames any per-

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9.2 If End User is using the Datalogic Product outside of the United States, End User must comply with the applicable local laws of the country in which the Datalogic Product is used, with U.S. export control laws, and with the English language version of this Agreement. The provisions of the "United Nations Convention on International Sale of Goods" shall not apply to this Agreement.

10. Termination.

10.1 Either party may terminate this Agreement or any license granted under this Agreement at any time upon written notice if the other party breaches any provision of this Agreement.

10.2 Upon termination of this Agreement, End User immediately shall cease using any nonembedded software and shall return to Datalogic or destroy all nonembedded software covered by this Agreement, and shall furnish Datalogic with a certificate of compliance with this provision signed by an officer or authorized representative of End User. For embedded software, End User agrees to sign a waiver prepared by Datalogic concerning further use of the embedded Software. End User's resumed or continued use of the embedded Software after termination shall constitute End User's agreement to be bound by the terms and conditions of this Agreement for such use.

11. General Provisions.

11.1 Entire Agreement; Amendment. This document contains the entire agreement between the parties relating to the licensing of the Software and supersedes all prior or contemporaneous agreements, written or oral, between the parties concerning the licensing of the Software. This Agreement may not be changed, amended, or modified except by written document signed by Datalogic.

11.2 Notice. All notices required or authorized under this Agreement shall be given in writing, and shall be effective when received, with evidence of receipt. Notices to Datalogic shall be sent to the attention of Datalogic USA Inc., Legal & IP Department, 959 Terry Street, Eugene, OR 97402, USA or such other address as may be specified by Datalogic in writing.

11.3 Waiver. A party's failure to enforce any of the terms and conditions of this Agreement shall not prevent the party's later enforcement of such terms and conditions.

11.4 Governing Law; Venue: Both parties agree to the application of the laws of the country in which End User obtained the license to govern, interpret, and enforce all of End User's and Datalogic's respective rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Agreement, without regard to conflict of law principles. The United Nations Convention on Contracts for the International Sale of Goods does not apply.

All rights, duties, and obligations are subject to the courts of the country in which End User obtained the license. For licenses granted by Licensee who operates in the countries specified below, the following terms applies.

For Americas.

This Agreement is governed by the laws of the State of Oregon. This Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of Oregon U.S.A, without regard to the rules governing conflicts of law. The state or federal courts of the State of Oregon located in either Multnomah or Lane counties shall have

exclusive jurisdiction over all matters regarding this Agreement, except that Datalogic shall have the right, at its absolute discretion, to initiate proceedings in the courts of any other state, country, or territory in which End User resides, or in which any of End User's assets are located. In the event an action is brought to enforce the terms and conditions of this Agreement, the prevailing party shall be entitled to reasonable attorneys' fees, both at trial and on appeal.

For Europe, Middle East and Africa

This Agreement is governed by the laws of Italy. This Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of Italy, without regard to the rules governing conflicts of law. Italian Court of Bologna shall have exclusive jurisdiction over all matters regarding this Agreement, except that Datalogic shall have the right, at its absolute discretion, to initiate proceedings in the courts of any other state, country, or territory in which End User resides, or in which any of End User's assets are located. In the event an action is brought to enforce the terms and conditions of this Agreement, the prevailing party shall be entitled to reasonable attorneys' fees, both at trial and on appeal.

For Asia- Pacific Countries

This Agreement is governed by the laws of the State of Hong Kong. This Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of Hong Kong without regard to the rules governing conflicts of law. The Court of Hong Kong shall have exclusive jurisdiction over all matters regarding this Agreement, except that Datalogic shall have the right, at its absolute discretion, to initiate proceedings in the courts of any other state, country, or territory in which End User resides, or in which any of End User's assets are located. In the event an action is brought to enforce the terms and conditions of this Agreement, the prevailing party shall be entitled to reasonable attorneys' fees, both at trial and on appeal.

11.5 Attorneys' Fees. In the event an action is brought to enforce the terms and conditions of this Agreement, the prevailing party shall be entitled to reasonable attorneys' fees, both at trial and on appeal.

- END -

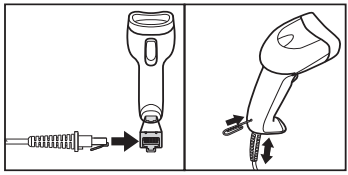
Software Product Policy

Datalogic reserves the right to ship its products with the latest version of software/firmware available. This provides our customers with the very latest in Datalogic software technology.
The only exception to this policy is when the buyer has a signed contract with Datalogic that clearly defines the terms and conditions for making software/firmware changes in products shipped to the buyer.

Customers Under Software Support

To arrange for a Software Maintenance and Support Agreement please contact your Datalogic sales person.

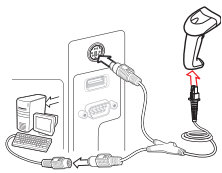
1 Connect/Disconnect Cable



2 Connect Host Interface

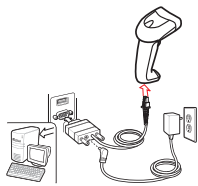
Keyboard Wedge Interface





RS-232 Interface





USB Interface



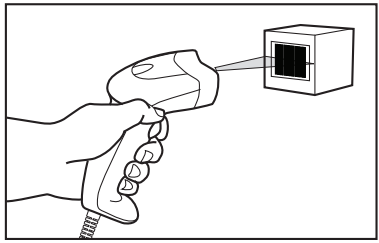


IBM 46xx Interface[1]



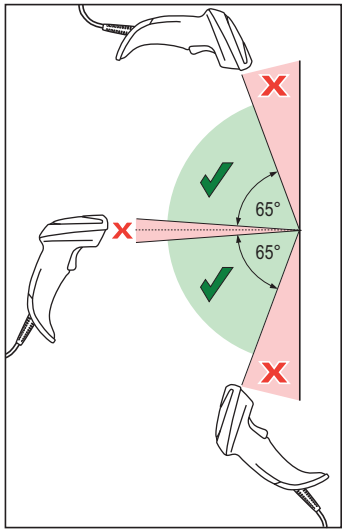


3 Aim and Scan

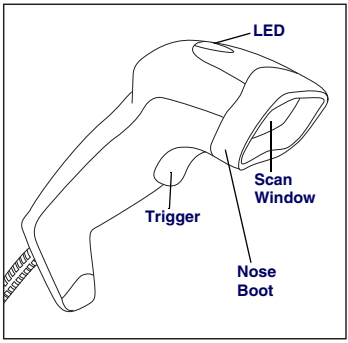




1. Only available on QD2110 models.


65°
65°

Parts of the Imager



Scanning Modes

The imager can operate in one of several scanning modes:

Trigger Single — When the trigger is pulled, scanning is activated until one of the following occurs:

- a programmable duration[1] has elapsed
- a label has been read
- the trigger is released

This mode is associated with typical handheld reader operation: when the trigger is pulled, scanning starts and the product scans until the trigger is released, or a label is read, or the maximum programmable duration[1] has elapsed.

Trigger Hold Multiple — When the trigger is pulled, scanning starts and the product scans until the trigger is released or a programmable duration[1] has elapsed. Reading a label does not disable scanning. Double Read Timeout[2] prevents undesired multiple reads while in this mode.

Trigger Pulse Multiple — When the trigger is pulled and released, scanning is activated until programmable duration[1] has elapsed or the trigger has been pulled again to transition to another state. Double Read Timeout[2] prevents undesired multiple reads while in this mode.

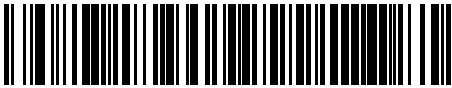
1. See the Product Reference Guide (PRG) for additional programmable features, in this case: Scanning Active Time.
2. Double Read Timeout is also programmed using the PRG.

Flashing — The reader flashes[1] on and off regardless of the trigger status.

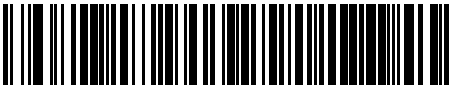
Always On — No trigger pull is required to read a bar code. Scanning is continually on If the trigger is pulled, the reader acts as if it is in Trigger Single Mode. Double Read Timeout[2] prevents undesired multiple reads while in this mode.

Stand Mode — No trigger pull is required to read a bar code. Scanning is turned on automatically when an item is placed in reader's field of view. If the trigger is pulled, the reader acts as if it in Trigger Single mode. Double Read Timeout[3] prevents undesired multiple reads while in this mode.

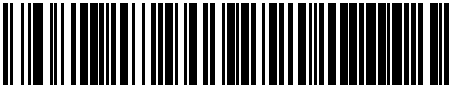
Trigger Object Sense — This mode is similar to Stand Mode, except that a trigger pull is required to activate the decoder.



Scan Mode = Trigger Single



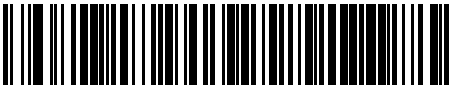
Scan Mode = Trigger Hold Multiple



Scan Mode = Trigger Pulse Multiple



Scan Mode = Flashing

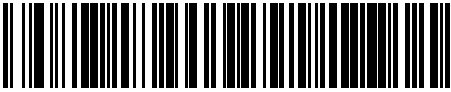


Scan Mode = Always On

1. Controlled by Flash On Time and Flash Off Time. Use the PRG to program these options.
2. Double Read Timeout is programmed using the PRG.
3. Double Read Timeout is programmed using the PRG.



Scan Mode = Stand Mode



Scan Mode = Trigger Object Sense

Troubleshooting

Problem	Possible Cause	Possible Solutions
Nothing happens when the scan button is pulled.	No power to the imager.	Check system power. Ensure power supply is connected.
	Interface or power cables are loose.	Ensure all cable connections are secure.
LED comes on, but barcode does not decode.	Imager not programmed for correct barcode type.	Ensure imager is programmed to read the type of barcode scanned. Refer to the Product Reference Guide (PRG) for more information.
	Bar code label is unreadable.	Check the label to ensure it is not defaced. Try scanning another bar code type.
	Distance between imager and barcode is incorrect.	Move imager closer to or further from the barcode.
Barcode reading ability has degraded.	Scan Window has become scratched or contaminated with dust.	Replace window as instructed in this guide.
Barcode is decoded but not transmitted to the host.	Imager not programmed for the correct host type.	Scan the appropriate host type barcode. Refer to the Product Reference Guide (PRG) for more information.



NOTE

For detailed troubleshooting, refer to the Product Reference Guide.

LED and Beeper Indications

The imager's beeper sounds and its LED illuminates to indicate various functions or errors on the reader. A 'Green Spot" also lights to indicate a good read. The tables below list these indications. One exception to the behaviors listed in the tables is that the reader's functions are programmable, and may or may not be turned on. For example, certain indications, such as the power-up beep can be disabled using programming barcode labels. Reference the PRG for a more detailed list.

Indication	LED	Beeper
Power-up	LED flashes/blinks on power-up, however, this may be too rapid to view. With a USB interface, the LED blinks until enumeration with the host is completed.	Imager beeps four times at highest frequency and volume upon power-up.
Good Read	LED behavior for this indication is configurable using the PRG.	One beep at current frequency, volume, mono/bi-tonal setting and duration upon a successful label scan.
ROM Failure	200ms on / 200ms off	Imager sounds one error beep at highest volume for 200 mS.
Limited Scanning Label Read	N/A	Imager 'chirps' six times at the highest frequency and current volume.
Imager Disabled	The LED blinks continuously 100mS on / 900 mS off	N/A

Programming Bar Codes

For your convenience, this guide includes the programming barcodes required to configure the imager for use with different interface (terminal/host) types.

See the Product Reference Guide (PRG) for more complete information about programming and configurable features. You can download the latest version of the PRG and any other available publications for the imager from the website listed on the back cover of this manual.

Resetting the Standard Product Defaults

If you aren't sure what programming options are in your imager, or you've changed some options and want the factory settings restored, scan the Factory Default Settings barcode below. This will copy the factory configuration for the currently active interface to the current configuration.



Factory Default Settings

Host Interfaces



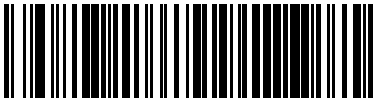
NOTE

Cables may vary depending upon system configuration.

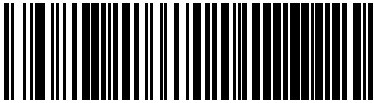
Some interfaces require the imager to start in the disabled state when powered on. If additional imager configuration is desired while in this state, pull the trigger and hold it for five seconds. The imager will change to a state that allows programming with barcodes.

RS-232 Interface

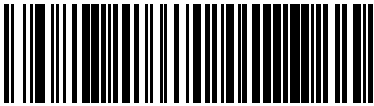
To use an RS-232 interface, scan the barcode for the desired RS-232 host type.



Select RS-232 Standard

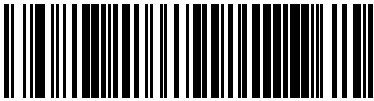


Select RS-232 Wincor Nixdorf

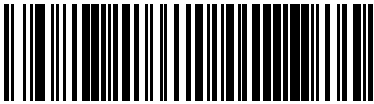


Select RS-232 OPOS (for use with OPOS/UPOS/JavaPOS)

IBM Interface



Select IBM Port 5B



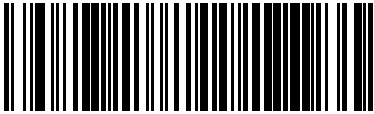
Select IBM Port 9B

USB Interface

The imager attaches directly to a USB host, or a powered USB hub, and is powered by it. No additional power supply is required. When using a USB interface, the imager auto-detects the USB and defaults to the HID keyboard interface.



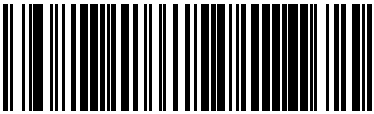
Select USB-COM-STD[1] (simulates RS-232 standard interface)



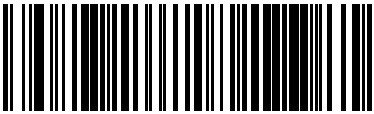
Select USB Keyboard (with standard key encoding)



Select USB Alternate Keyboard (with alternate key encoding)



Select USB OEM

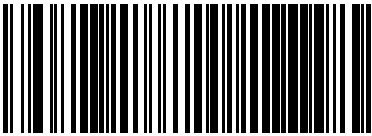


Select USB-KBD-APPLE (for Apple computers)

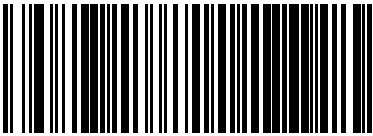
1. Download the correct USB Com driver from **www.datalogic.com**.

Keyboard Wedge Interface

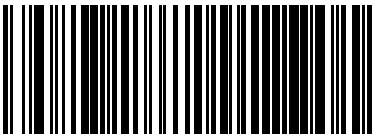
To use a Keyboard Wedge interface, scan the barcode for the desired keyboard type.



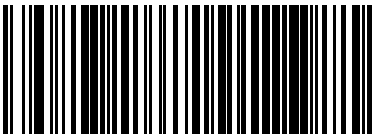
Select KBD-AT
(AT, PS/2 25-286, 30-286, 50, 50Z, 60, 70, 80, 90 & 95 w/Standard Key Encoding)



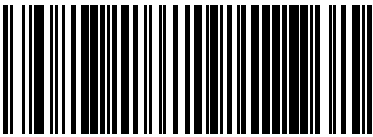
Select KBD-AT-NK
(IBM AT PS2 with standard key encoding but without external kbd.)



Select KBD-AT-ALT
(AT, PS/2 25-286, 30-286, 50, 50Z, 60, 70, 80, 90 & 95 w/Alternate Key)



Select KBD-AT-ALT-NK (for IBM AT PS2 with alternate key encoding but without external keyboard)



Select KBD-XT (PC/XT w/Standard Key Encoding)

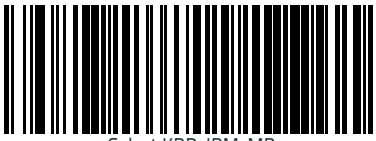
Keyboard Wedge Interface — continued



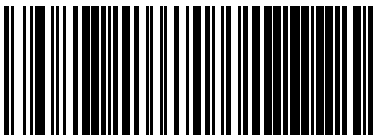
Select KBD-IBM-3153 (for IBM Terminal 3153)



Select KBD-IBM-M
(for IBM Terminals 31xx, 32xx, 34xx, 37xx make only keyboard)



Select KBD-IBM-MB
(for IBM Terminals 31xx, 32xx, 34xx, 37xx make break keyboard)



Select KBD-DIG-VT
(for DIGITAL Terminals VT2xx, VT3xx, VT4xx)

Ergonomic Recommendations

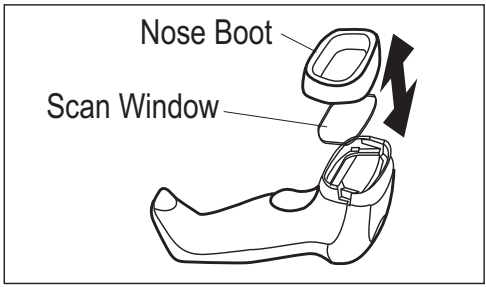


In order to avoid or minimize the potential risk of ergonomic injury follow the recommendations below. Consult with your local Health & Safety Manager to ensure that you are adhering to your company's safety programs to prevent employee injury.

- Reduce or eliminate repetitive motion
- Maintain a natural position
- Reduce or eliminate excessive force
- Keep objects that are used frequently within easy reach
- Perform tasks at correct heights
- Reduce or eliminate vibration
- Reduce or eliminate direct pressure
- Provide adjustable workstations
- Provide adequate clearance
- Provide a suitable working environment
- Improve work procedures.

Replacing the Scan Window

If the Scan Window becomes scratched, broken or contaminated with heavy dust, fix it by removing the Nose Boot and cleaning or installing a new window. Datalogic offers a replacement window as an orderable accessory.



To replace the Scan Window, **first remove power** from the imager then hold the imager with the Scan Window facing up. Gently pull off the Nose Boot and tilt the imager to one side to remove the window.

CAUTION **Proceed to the next step immediately. DO NOT leave the interior of the imager exposed.**

Holding it by its edges, carefully place the clean replacement Scan Window in position and secure it in place by reinstalling the Nose Boot.

Datalogic Limited Factory Warranty

Warranty Coverage

Datalogic warrants to Customer that Datalogic's products will be free from defects in materials and workmanship for a period of one year from product shipment. Datalogic hardware products are warranted against defects in material and workmanship under normal and proper use. The liability of Datalogic under this warranty is limited to furnishing the labor and parts necessary to remedy any defect covered by this warranty and restore the product to its normal operating condition. Repair or replacement of product during the warranty does not extend the original warranty term. Products are sold on the basis of specifications applicable at the time of manufacture and Datalogic has no obligation to modify or update products once sold.

If Datalogic determines that a product has defects in material or workmanship, Datalogic shall, at its sole option repair or replace the product without additional charge for parts and labor, or credit or refund the defective products duly returned to Datalogic. To perform repairs, Datalogic may use new or reconditioned parts, components, subassemblies or products that have been tested as meeting applicable specifications for equivalent new material and products. Customer will allow Datalogic to scrap all parts removed from the repaired product. The warranty period shall extend from the date of shipment from Datalogic for the duration published by Datalogic for the product at the time of purchase (Warranty period). Datalogic warrants repaired hardware devices against defects in workmanship and materials on the repaired assembly for a 90 day period starting from the date of shipment of the repaired product from Datalogic or until the expiration of the original warranty period, whichever is longer. Datalogic does not guarantee, and it is not responsible for, the maintenance of, damage to, or loss of configurations, data, and applications on the repaired units and at its sole discretion can return the units in the 'factory default" configuration or with any software or firmware update available at the time of the repair (other than the firmware or software installed during the manufacture of the product). Customer accepts responsibility to maintain a back up copy of its software and data.

Warranty Claims Process

In order to obtain service under the Factory Warranty, Customer must notify Datalogic of the claimed defect before the expiration of the applicable Warranty period and obtain from Datalogic a return authorization number (RMA) for return of the product to a designated Datalogic service center. If Datalogic determines Customer's claim is valid, Datalogic will repair or replace product without additional charge for parts and labor. Customer shall be responsible for packaging and shipping the product to the designated Datalogic service center, with shipping charges prepaid. Datalogic shall pay for the return of the product to Customer if the shipment is to a location within the country in which the Datalogic service center is located. Customer shall be responsible for paying all shipping charges, duties, taxes, and any other

charges for products returned to any other locations. Failure to follow the applicable RMA policy, may result in a processing fee. Customer shall be responsible for return shipment expenses for products which Datalogic, at its sole discretion, determines are not defective or eligible for warranty repair.

Warranty Exclusions

The Datalogic Factory Warranty shall not apply to:

(i) any product which has been damaged, modified, altered, repaired or upgraded by other than Datalogic service personnel or its authorized representatives;
(ii) any claimed defect, failure or damage which Datalogic determines was caused by faulty operations, improper use, abuse, misuse, wear and tear, negligence, improper storage or use of parts or accessories not approved or supplied by Datalogic;
(iii) any claimed defect or damage caused by the use of product with any other instrument, equipment or apparatus;
(iv) any claimed defect or damage caused by the failure to provide proper maintenance, including but not limited to cleaning the upper window in accordance with product manual;
(v) any defect or damage caused by natural or man-made disaster such as but not limited to fire, water damage, floods, other natural disasters, vandalism or abusive events that would cause internal and external component damage or destruction of the whole unit, consumable items;
(vi) any damage or malfunctioning caused by non-restoring action as for example firmware or software upgrades, software or hardware reconfigurations etc.;
(vii) the replacement of upper window/cartridge due to scratching, stains or other degradation and/or
(viii) any consumable or equivalent (e.g., cables, power supply, batteries, keypads, touch screen, triggers etc.).

No Assignment

Customer may not assign or otherwise transfer its rights or obligations under this warranty except to a purchaser or transferee of product. No attempted assignment or transfer in violation of this provision shall be valid or binding upon Datalogic.

DATALOGIC'S LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NONINFRINGEMENT. DATALOGIC SHALL NOT BE LIABLE FOR ANY DAMAGES SUSTAINED BY CUSTOMER ARISING FROM DELAYS IN THE REPLACEMENT OR REPAIR OF PRODUCTS UNDER THE ABOVE. THE REMEDY SET FORTH IN THIS WARRANTY STATEMENT IS THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY FOR WARRANTY CLAIMS. UNDER NO CIRCUMSTANCES WILL DATALOGIC BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY LOST PROFITS, OR ANY INCIDENTAL, CONSEQUENTIAL INDIRECT, SPECIAL OR CONTINGENT DAMAGES REGARDLESS OF WHETHER DATALOGIC HAD ADVANCE

NOTICE OF THE POSSIBILITY OF SUCH DAMAGES.

Risk of Loss

Customer shall bear risk of loss or damage for product in transit to Datalogic. Datalogic shall assume risk of loss or damage for product in Datalogic's possession. In the absence of specific written instructions for the return of product to Customer, Datalogic will select the carrier, but Datalogic shall not thereby assume any liability in connection with the return shipment.

Support Through the Website

Datalogic provides several services as well as technical support through its website.

Log on to **www.datalogic.com** and click on the **SUPPORT** > **GENERAL DUTY HANDHELD SCANNERS** category link. From this page you can select your product model from the dropdown list which gives you access to:

Downloads including Data Sheets, Manuals, Software & Utilities, and Drawings;

Repair Program for On-Line Return Material Authorizations (RMAs) plus Repair Center contact information;

Service Program containing details about Maintenance Agreements;
Technical Support through email or phone.



DATALOGIC

www.datalogic.com

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Datalogic USA Inc.
959 Terry Street | Eugene, OR 97402 | U.S.A. |
Telephone: (541) 683-5700 |
Fax: (541) 345-7140



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